

NEWS FROM THE TAX COLLECTOR'S OFFICE – 10-23-24

[TAX BILL LOOKUP AND PAYMENT LINK](#)

860-649-8066 x6101

Email us at taxcollector@boltonct.gov

Please see below for frequently asked questions and the best ways to pay your tax bill.

Refund Request Forms

If you received a refund form from our office recently, please return the form by 10-31-24 if you wish to have a check mailed to you. Please allow 8 weeks from that date to process, print and mail your check.

If you would like this to be applied to next year's taxes simply do not return the form and it will automatically roll over to July's tax bill.

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Delinquent tax bills have been mailed out. See payment options below on how to make your payment.

**Delinquent Motor Vehicle bills have been reported to the Department of Motor Vehicles.**

**Please pay your tax bill as soon as possible to avoid having a registration held up.**

It will be necessary to have all accounts paid to be able to register a vehicle.

Please make sure you pay your taxes **at least** 2 weeks before you need to register your vehicle to make sure you have no compliance issues. You can check DMV's online services under compliance issues to ensure you are clear before you go to DMV. If you need clearance before the 2-week period of time then you will need to make your payment with a credit/debit card online or in the office. Payment can be made with cash or money order in the Tax Collector's Office as well.

**Please make us aware you are requesting a release for DMV as it is not immediately taken off.**

**IS YOUR CAR REGISTERED? Check your cars registration or check on DMV's online services for your registration's status.**

**Check DMV's online services for registration status and compliance issues here:**

**[DMV ONLINE SERVICES](#)**

**PLEASE BE ADVISED** The Town of Bolton is under contract with TaxServ Capital services for the collection of some of the Towns delinquent taxes. If your account was sent to TaxServ, you **MUST** call them to discuss your account and arrange payment. If you call the Tax Collector/Assessor we will direct you to Tax Serv for payment.

TaxServ Capital Services, LLC can be reached at:

Telephone: 860-724-9100

Toll Free: 866-497-2427

Fax: 860-727-1080

Website: <https://www.taxsev.com>

### **Payment Options:**

**Option 1: Online-** Save time and pay from home and receive your receipt of payment directly to your email.

A fee of **2.50% for Credit Cards (with \$2.00 minimum)**, **\$0.95 for E-Checks**, and **\$3.95 flat fee for Debit Cards** will be charged by our vendor, Point and Pay, and is non-refundable.

**Payments made this way will take 3-5 business days to process. The account will not show as paid online until after this processing time. Please make sure you receive a confirmation in your email that shows your payment is starting to process.**

**Please make sure you enter the correct account number and routing number so that the transaction does not get returned. Additional fees will be added to any payment that is returned unpaid.**

View and/or pay your taxes using this link:

[\*\*TAX BILL LOOKUP AND PAYMENT LINK\*\*](#)

**Option 2: In person in the lower level of Town Hall, 222 Bolton Center Rd**

Please go to the tax collector's door to the left of the Town Hall.

**Please add your phone number to your check so if there are any problems, we can get in touch with you quickly.**

Credit Card and Debit Card payments are now accepted in the office. The same fee applies online.

***The fee is 2.50% for Credit Cards (with \$2.00 minimum), \$0.95 for E-Checks, and \$3.95 flat fee for Debit Cards.***

**TAX COLLECTOR'S OFFICE HOURS:**

Monday, Wednesday, and Thursday 8:30 AM – 4:00 PM, Tuesday 8:30 AM – 6:30 PM and Friday 8:30 AM – 1:00 PM

**Option 3: Drop Slot**

A drop slot is located to the side of the Tax Collector's door at Town Hall for tax payments.

Please enclose payment in a sealed envelope addressed to the Tax Collector's office.

**Please put the best phone number to get in touch with you either on your check or the envelope.**

**DO NOT PUT PAYMENTS IN THE TOWN MAILBOX.**

**Option 4: By Mail**

Please make checks payable to: **Tax Collector, Town of Bolton.**

**\*Please add your phone number to your check so that we can get in touch with you quickly if needed.**

Mail tax payments to: Town of Bolton, Tax Collector  
222 Bolton Center Rd  
Bolton, CT 06043

If a receipt is desired, please enclose a self-addressed stamped envelope along with a request for a receipt.

Additional information and Frequently Asked Questions can be found on our website under the Tax Collector's Department. The link is <https://town.boltonct.org/departments/tax-collector/faqs>